

Contact: John Bastian
SmartGridCIS
Phone: 678.278.9153
Email:
jbastian@smartgridcis.com
www.smartgridcis.com



PRESS RELEASE

Provo Water Company of Turks and Caicos Islands Taps SmartGridCIS and Smart Earth Technologies for Unique Customer Billing Solution

*New billing solution will allow for real time meter reading and
remote connection and disconnection.*

Atlanta, June 1, 2016 -- SmartGridCIS is pleased to announce its expansion into the water utility industry, signing an agreement with Provo Water Ltd. of the Turks and Caicos Islands. SmartGridCIS, in collaboration with Smart Earth Technologies (SET™) and Itron, is providing the water company with a first-of-a-kind billing and CIS solution that may revolutionize the water utility industry.

At the water utility, the solution begins with SmartGridCIS' GridLinkCIS, an all-in-one cloud-based utility billing solution that allows utilities to leverage a smart metering infrastructure, including the ability for customers to monitor usage, receive balance alerts, choose prepaid or traditional (post-pay) billing options, and make payments via SMS, mobile application, online or in person.

At the customer site, the Itron smart water network will transmit and receive valve control commands from the new smart valve from SET, while also providing hourly meter data into the Itron Analytics software, which will be managed by Itron to provide operational recommendations. GridLinkCIS will receive a remote disconnect or reconnect service request whenever a customer is delinquent or is provisioned onto the utility water system, which will enable the SETflow™ valve software to initiate valve control commands over the Itron network. For prepay customers a disconnect request will be initiated whenever that customer's balance goes below a \$0 balance. However, they will receive numerous alerts to remind them to top up their account as far as seven days in advance.

In near real time the advanced water meters will capture flow data and transmit that data through Itron's fixed network back to GridLinkCIS in order to rate and bill customers, and if necessary, generate service disconnect/connect requests. Once a customer has been disconnected, they will have multiple options to make payments including a branded

myAccount web portal, or via direct interaction with a customer service agent. Upon receipt of payment a reconnect service request will be initiated which will initiate the SETflow™ valve software, to open the water valve and allow water to flow again.

"As the water industry continues to advance and provide more water efficiency, conservation and customer service, it is essential for them to invest in leading technologies and metering intelligence to bring new strategies, innovations and services to its customers," explains John Bastian, President of SmartGridCIS. "Our unique solution can be implemented seamlessly to allow water utilities to fully leverage smart data to significantly improve operations and achieve real return on their investment."

"SET™ remains committed to leading the industry in delivering innovative solutions for water utilities big and small. The SETflow™ valve management platform uniquely delivers a cost-effective remote valve control solution to water utilities, whether they need a stand-alone water valve solution controlled using common handheld smart devices, or a fully integrated valve solution with thousands of valves all controlled over AMI or cellular networks," explains David Duncan, President of Smart Earth Technologies. "The Provo Water solution is truly one of a kind in this industry, as it has brought together under one water utility the innovations of multiple technology vendors all committed to delivering real value to water utilities."

About SmartGridCIS

SmartGridCIS is a leading provider of utility billing and CIS solutions for regulated utilities and deregulated providers that want to leverage a smart metering infrastructure. Since making the prepaid energy platform available commercially in 2009, SmartGridCIS has continued to build a steady and diverse customer base while continuously enhancing their product offerings to now include traditional postpaid billing and CIS, plus consumer facing web portal, enrollment portal and mobile application for iOS and Android.

About Smart Earth Technologies

SET™ is a leading water valve technology provider for utilities seeking to deploy an advanced remote water valve management solution. The SETflow™ valve management platform provides utilities with both mobile and cloud based valve control tools designed to work over cellular networks and existing water utility AMR/AMI networks.

For media inquiries regarding SmartGridCIS or the GridLink CIS software, contact John Bastian directly at +1 678 278 9153 or jbastian@smartgridcis.com. Or contact David Duncan directly at 404.514.8684 email: david.duncan@smartearth.net.